



**Matrix Metering Ltd**  
**Electricity Meter Manufacturers**  
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## Frequently Asked Questions

### HE204 Coin Operated Prepayment Timing Meter

#### Sports & Leisure Applications

**Q - Can I set the HE204 for any time I wish ?**

A - Yes the setting/session time is variable between 1 second and 99 hours.

**Q - If I put more than one coin in will it double the credit available?**

A - Yes example if you set the unit for 10 minutes and put in two coins it will give 20 minutes of credited time.

**Q - Should I want to charge for complete sessions only is there a facility?**

A - Yes this is referred to as 'Minimum Coins'

Example set for 10 minutes on the 3rd coin.

Operation will be ... the unit will switch on and credit 10 minutes each time 3 coins are inserted

**Q - Do you have a Card Operated Version available ?**

A - Yes the HE 202

**Q - How can I find out more information?**

A - Please feel to download any information from this website that you require

**Q - What programming security is available?**

A - Once the settings are installed and accepted, the software is sealed and cannot be altered or tampered with. Operators if requiring to re set timing etc can purchase a 'Zapper' unit which allows you into the settings

**A - Q - Does the HE204 have a count down display?**

A - Yes the unit has a LCD display, the time is displayed and counts down in seconds, showing the amount of session time remaining.

**Q - How do I program the HE204 ?**

A - Two buttons on the front panel of the HE204 module, which is sited behind the steel door of the case

**Q - What sort of material is the case made of ?**

A - Security is of prime importance, therefore the case is made from heavy duty steel and weighs 3.7 kg, and is finished in a high quality power paint coat finish (similar to your fridge or washing machine finish)

**Q - What about quality of manufacture?**

A - Matrix Metering Ltd is a ISO 9000 accredited manufacturing company, the product also has an individual serial number within the memory as part of our very important quality control and traceability system





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**Q - Where can I buy a HE204 ?**

**A - We sell direct to the whole world, payment via secure credit card connection or bank transfer**

**Q - How accurate is the HE204 time setting?**

**A - The products time calibration standard, is measured against the [US Navy Observatory's Atomic Clock](#) in Washington DC, the world's most accurate time standard.**

**Q – Can the HE204 be installed outside**

**A – No for external installations they require to be installed in a external enclosure Rated to IP67 please view at [www.mxenclosures.com](http://www.mxenclosures.com)**



[www.matrixmetering.com](http://www.matrixmetering.com)

