

Series 800 Card Prepayment Frequently Asked Questions



← Series 800	20kWh
← Matrix Metering Ltd	

Q - Can cards be used more than once?

A - Value Cards are made from paper, are very inexpensive, and are designed for single use only (after use they are disposed of).

Q - How many cards will the S800 accept in credit?

A - This is reliant on the memory size, which is large and can handle 999999 kWh

Q - What advantages does the Series 800 have over other systems?

A – HUGE !!! The Series 800 is a proven, tried & trusted product. It is made from high quality materials, and has considerable tamperproof design features and including case construction and 'Anti Reverse Current Detection'

Q - What about tampering?

A - The product is designed for robust use, and is a tried and trusted and well-tested product, the case has considerable security design features, the electronics has a current reverse detection and there are Error Code features for ongoing operational assistance

Q – What about Card Security

A – This is very important, and Matrix Metering recognise this, and for that specific reason only the company have created a Card Bank, where landlords/building operators register. Ensuring that Landlords/Building Operators only are able to purchase the cards.

Q - How much is a Card Worth ?

A – A Value Card downloads 20kWh's into the meter, a kilowatt hour is a unit of electric that the supply company charges you for. Dependant on the cost of electricity + standing charges + cost of card is the amount charged onward, as a guideline only £3.00 per card *

(*Matrix Metering Ltd – cannot take responsibility what so ever for electricity charges, these relate to local circumstances, and any charging arrangement is strictly between landlord and tenant)

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Utility Meter Manufacturers

ELECTRICITY – GAS – HEAT – WATER METERS

Q – How long is the Series 800 Guaranteed For ?

A – 12 months on a return to base basis

Q – Are Series 800 Card Meters Expensive ?

A – No they have a 'Low Ownership Cost'

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